

WHAT TO DO

1. DON'T PANIC

2. MAKE SURE THERE ARE
NO INJURIES. IF INJURED
CALL 911

3. CALL OUR 24/7 SUPPORT
NUMBER 416-266-1451

4. IF SAFE TO DO SO FILL
OUT FORM

5. REFER TO 9 THINGS TO
REMEMBER

**TRY TO AVOID
HAVING YOUR CAR
TOWED AWAY BY AN
UNKNOWN TOW
COMPANY**

Reasons to Insist on Bringing Your Vehicle to Us:



A Certified
Collision Facility



Trained Mechanical
Repair Personnel



Lifetime
Warranty



24 Hour
Support



Factory Quality
Paint

Certified with Most Popular Manufacturers



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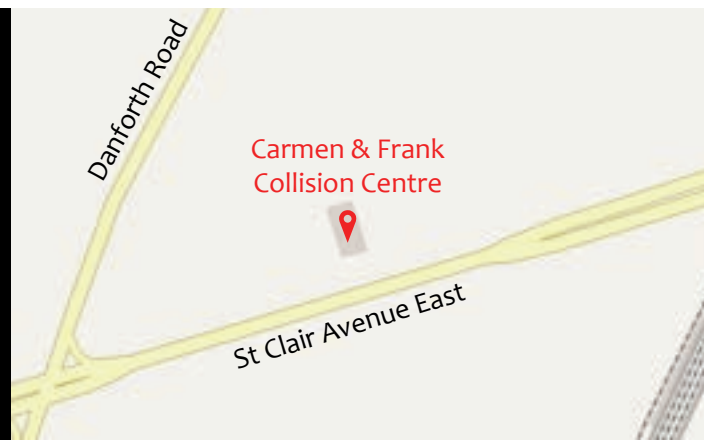
GENESIS
CERTIFIED COLLISION
REPAIR CENTRE



CERTIFIED
COLLISION
CENTRE



& More!



Carmen & Frank
COLLISION CENTRE LTD.

Don't Let Just Anyone Touch Your Vehicle

NOW OPEN



CERTIFIED
COLLISION CARE

24 HOUR SUPPORT 416-266-1451



A Division of the Vigilant Auto Group

Did you know that you have the right to select the shop that repairs your vehicle?

YES. Selecting a repair shop and notifying your insurance agent or company will help expedite your claim.

9 THINGS TO REMEMBER WHEN INVOLVED IN AN ACCIDENT

- **Stop! Render aid if required.** If possible avoid moving an injured person, call 911 immediately.
- **Warn other drivers to prevent further damage.** Stop your car immediately, avoid blocking traffic (if possible drive car off to shoulder) turn off your engine and turn on your hazards.
- Be careful what you say. **Don't admit responsibility.** Investigation may show you were not responsible.
- **Remain calm,** be courteous and avoid getting into an argument. Even if you are angry.
- **Gather facts.** Be sure to get the names of witnesses, as well as other driver's information.

Important tip regarding towing. Be wary if the tow truck driver is recommending a particular repair facility without being asked. This could be an indication that a referral fee agreement exists. Insist on taking your car to Carmen & Frank Collision Centre.

- **Report to proper authorities in Ontario all personal injury accidents and all accidents resulting in property damage over \$1000 or higher.** Find the nearest Collision Reporting Centre where you must report in person within 24 hours of an accident (only if police were not present at the scene).
- **Report to your insurance company claims department.**
- If your vehicle is driveable, contact **Carmen & Frank Collision Centre** for an assessment of the damages (Mon.-Fri., 8 am - 5 pm) 416-266-1451

ACCIDENT INFORMATION

Date of accident: _____

Time: _____ AM/PM

Location: _____

Cross streets: _____

Weather: _____ Visibility: _____

Road conditions: _____

Traffic conditions: _____

Traffic signs or signals _____ Street lights: _____

Was the other driver intoxicated/under the influence of drugs? _____

Speed of your car: _____

Speed of the other car: _____

Did the driver(s) signal? _____

Seat belts worn? _____

Was either driver(s) turning? _____

Headlights: _____

Spot lights: _____

Turn signals: _____

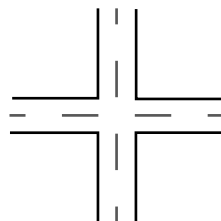
Distance from other car when you first saw it: _____

Measure skid marks: _____

Curves, curbs, hills, debris: _____

Pedestrians: _____

Other remarks: _____



ACCIDENT INFORMATION - THE OTHER DRIVER(S)

DRIVER 1

Name: _____

Address: _____

City: _____ Prov.: _____

Phone 1: _____

Phone 2: _____

Driver's License: _____

Insurance Policy #: _____

License Plate #: _____

DRIVER 2

Name: _____

Address: _____

City: _____ Prov.: _____

Phone 1: _____

Phone 2: _____

Driver's License: _____

Insurance Policy #: _____

License Plate #: _____